

New Customer Questionnaire



Name: _____

Address: _____

Home Phone: _____ Work Phone: _____

Cell Phone: _____ Email: _____

How did you hear about Clearwater?

- Referral
Name: _____
- Advertisement
Which Publication? _____
- Saw Our Trucks
- Home Show
Where? _____
- Phonebook or Yellowpages.com (circle)
- Web Search

The work I am most interested in getting completed is:
(Check all that apply)

- Masterplan / Design
- Hardscape - patios, walks, walls, driveways
- Landscape Beds - bed creation, plantings, drainage
- Landscape Elements - outdoor lighting, ponds, fountains
- Lawn Improvement - sod, seeding, re-grading, turf drainage
- Maintenance Services and Property Management

Time of year that I am looking to have the work start:

- As soon as possible
- Spring
- Summer
- Fall
- Winter

Do you have a specific deadline for the completion of this work? _____

The style of your home: _____

When was your home built? _____

Do you have pets that will be spend time in your outdoor living space? _____

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Are there any other construction / home improvement projects that will be underway along with your landscape work? _____

What are the major use requirements for your new landscape?

(Check all that apply)

- Children's play area
- Privacy/screening
- Safety/ security (lighting, low plantings)
- Dog areas
- Outdoor entertaining
- Gardening (flower / vegetable)
- Shady retreat area

Hardscape Areas and Elements to be constructed:

(Check all that apply)

- | | | | |
|---|---|--|--------------------------------------|
| <input type="checkbox"/> Front walk | <input type="checkbox"/> Deck | <input type="checkbox"/> Pool Deck | <input type="checkbox"/> Other:_____ |
| <input type="checkbox"/> Other walkways | <input type="checkbox"/> Retaining wall | <input type="checkbox"/> Pergola / Trellis | _____ |
| <input type="checkbox"/> Patio | <input type="checkbox"/> Seat wall | <input type="checkbox"/> Outdoor kitchen | _____ |
| <input type="checkbox"/> Stairs | <input type="checkbox"/> Pool | <input type="checkbox"/> Firepit | _____ |
| <input type="checkbox"/> Driveway | <input type="checkbox"/> Hot tub/ Jacuzzi | <input type="checkbox"/> Fireplace | _____ |

Would you like any other features in your landscape such as statuary, bubbling urns or custom iron work? _____

Is there a theme or style that you would like to achieve in your landscape?
(for example: English Garden, Formal, Informal, Natural, Contemporary...)

Type(s) of furniture you envision on your patio / deck: (table, # of chairs, lounges, etc.)

Number of people you normally entertain: _____

Does your walk / patio need to be handicap accessible? _____

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Are deer and other wildlife / pests an issue on your property? _____

Are there any specific plants or colors that you definitely want to see in your landscape?

Are specific plants or colors that you definitely do NOT want to see in your landscape?

Do you have a HOA or review board you need to get approval from before work can begin?

Does your HOA have a written set of guidelines to follow? _____

Any other information that you would like us to know. _____

Do you have a budget for the total project or portions of the project? _____

What is your preferred method of payment? Cash/Check Credit Card

Things to bring to our first meeting:

- This questionnaire
- A copy of your property plot
- HOA contact information / a copy of their guidelines and rules
- Photos / clippings of gardens, plants, stone, overall projects you like